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## TRACKING CHILDCARE AND HEADSTART SERVICES!

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ProviderGateway is **a web-based client tracking system for health and human services programs**. It allows program managers to track all key transactions with each Childcare/HeadStart location, including the Child's needs, attendance, meals, as well as the provider and facility requirements. Tracking includes:

- > Application data
- > Child and Parent demographics
- > Service inquiries
- > Eligibility status
- > Authorizations for service (providers or classrooms)
- > Case Plans and Notes
- > Co-Pays
- > Provider Billings
- > Attendance records
- > Program and service outcomes

ProviderGateway is completely web-based and offers the benefits of reduced reliance on paper processing, while integrating multiple facets of client services. *ProviderGateway is the ideal solution for voucher-based or pre-authorized childcare services in a County, State or other regionalized cluster of Childcare services, especially HeadStart.* It tracks service types, slot availability, certifications and other program-pertinent information for childcare and child welfare programs.

Front-line workers easily track service authorizations from issue to expiration, monitoring eligibility status, and on-line submissions of attendance, services and charges.

ProviderGateway is compatible with leading edge technologies such as EBT-style swipe cards (Verifone partner) for expedient authentication at points-of-service (classrooms, provider locations) that enable instant reconciliation to program and financial reporting functions. Other custom interfaces are available.

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## Benefits:

### Tracking is easy!

- > Resource and Referral Managers are able to track requirements at each Childcare location – e.g., available slots in childcare centers; special needs providers, home-based providers (and available slots), certifications, equipment needs and fulfillment, and attendance, in one fully integrated site.
- > Case Managers are able to track individual requirements, time and attendance, and the information specific to the needs of their Childcare program in the most effective way.
- > Financial Managers are able to manage service and dollar forecasts, actual fund balances, contracts and encumbrances, expenses and invoiced and approved payment amounts on-line. They have data and on-line tools to report performance information about key fiscal performance indicators in real time.
- > Program Administrators are able to determine the appropriate mix of provider services that match the interests and needs of the children much easier. This is useful for programs that have multiple interfacing programs – e.g., CSBG, HEAP, or HeadStart Plus services in one location. Providers are pleased with an interface that allows them to receive confirmed authorizations, and also record attendance on-line. Creating complete reports to funders is a snap!

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ProviderGateway is a leading provider for tracking systems in Health and Human Services. Visit us online at [www.ProviderGateway.com](http://www.ProviderGateway.com)

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